

S E R V I C E N O T E

SUPERSEDES: None

3324A Synthesized Function/Sweep Generator 21 MHz**Serial Numbers:**

0000G00000 / 3009G00675

0000A00000 / 9999A99999

Replacement Of Firmware If A6 Signal Source Board Has To Be Replaced**To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

Part No. 03324-68700, Firmware/EPROM Kit

Situation:

On 3324As with serial numbers up to 3009G00675, or all "A" versions, the error "FRCN-ERR xxxx" could be displayed if the A6 Signal Source board has to be replaced.

Solution/Action:**Caution:**

Boards are sensitive to electrostatic discharge (ESD). Please use standard ESD precautions whenever the unit's cover is removed!

Continued

DATE: 05 April 1993

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	AVAILABLE UNTIL: April 1994
AUTHOR: PW	ENTITY: B100	ADDITIONAL INFORMATION:

If A6 Signal Source board has to be replaced in 3324As with above mentioned serial numbers, and if the Firmware revision is “ROM rev.: 03.11” or below, it is necessary to replace the firmware with the Firmware/EPROM Kit, p/n 03324-68700.

After switch on, the Firmware revision “ROM rev.: xx.xx” can be displayed by pressing:

- 1) “MENUS” ‘Until’ key 2) “SELECT/MODIFY” ‘cursor UP’ key